

3390COMMUNICATOR File Replacement Procedures

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1. From “This PC” in Windows Explorer, locate and open the folder in which you installed the application. If the default setting was previously used to install the application, the folder will be found in the following directory.

- 1. In a 32bit PC, “C: > Program Files > HIOKI > 3390”.
- 2. In a 64bit PC, “C: > Program Files(x86) > HIOKI > 3390”.

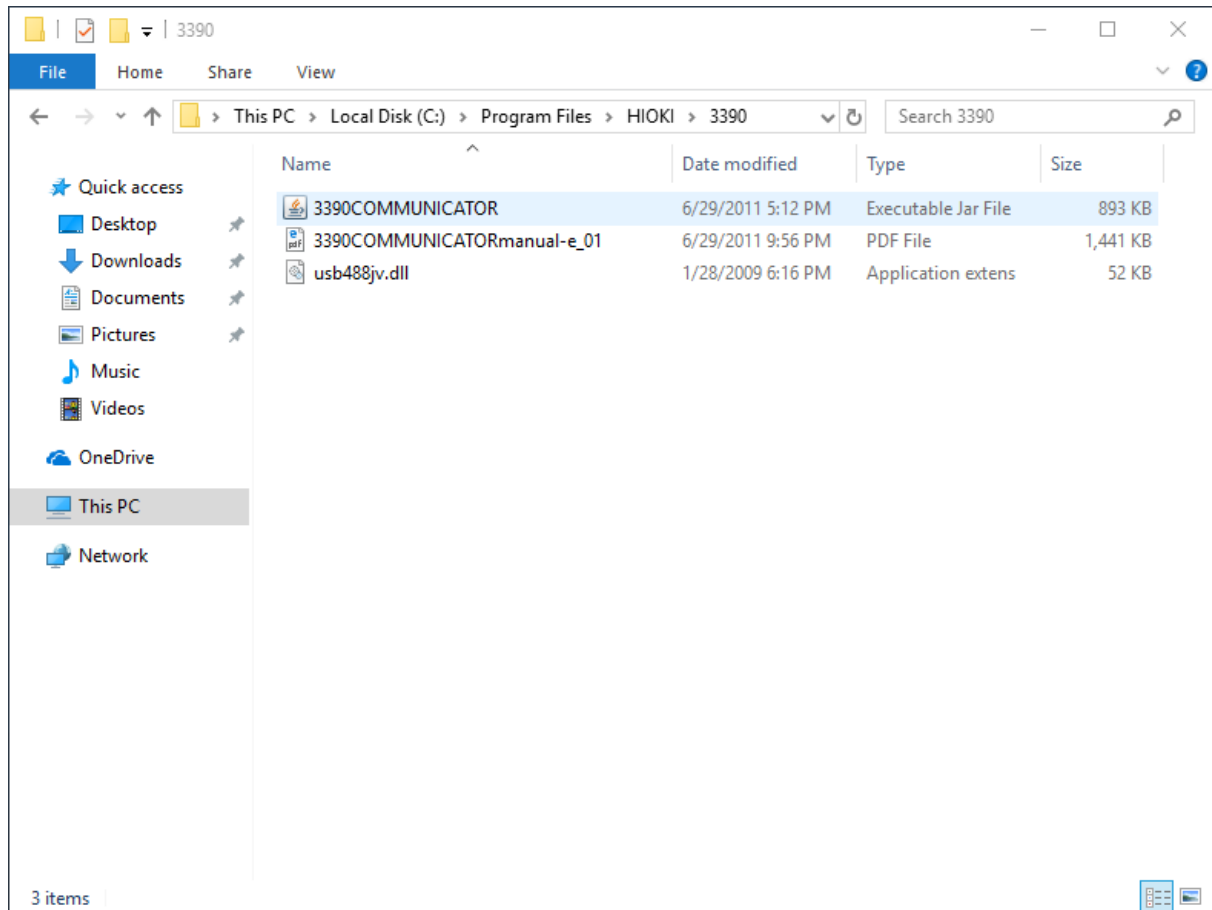


Figure 1 Default location of the application (in a 32bit PC)

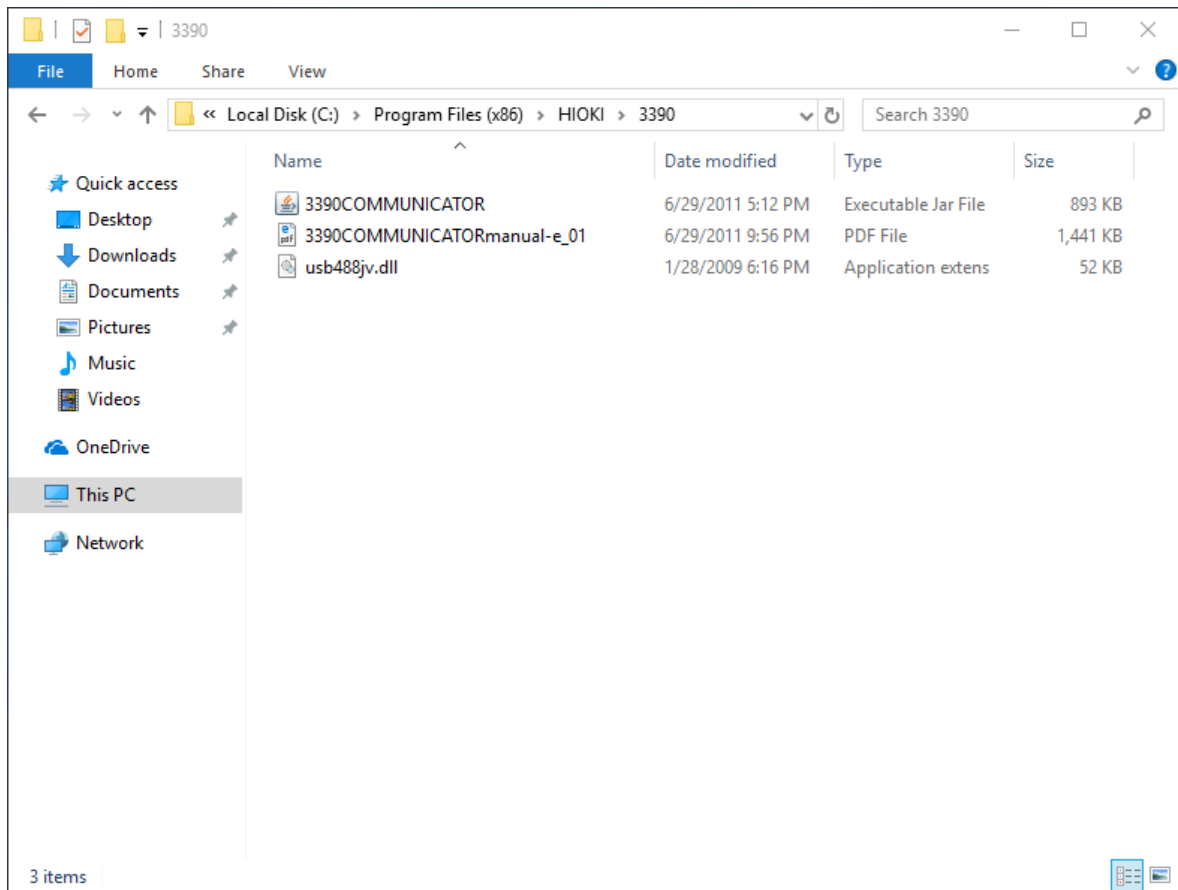


Figure 2 Default location of the application (in a 64bit PC)

If you used a different installation folder from the default settings, locate and open the folder in which you installed the application software.

2. The file “usb488jv.dll” is included in the parent ZIP file along with this document. It supports a later version of Windows 10. Overwrite the old “usb488jv.dll” with this new file within the installation folder.

- 1. Before copying the new “usb488jv.dll” file to the installation folder, a confirmation dialog as shown in Figure 3 will appear. Select “Replace the file in the destination”.
- 2. Just before replacing the file, Windows will require permission from a PC administrator as shown in the dialog in Figure 4. Select “Continue”.

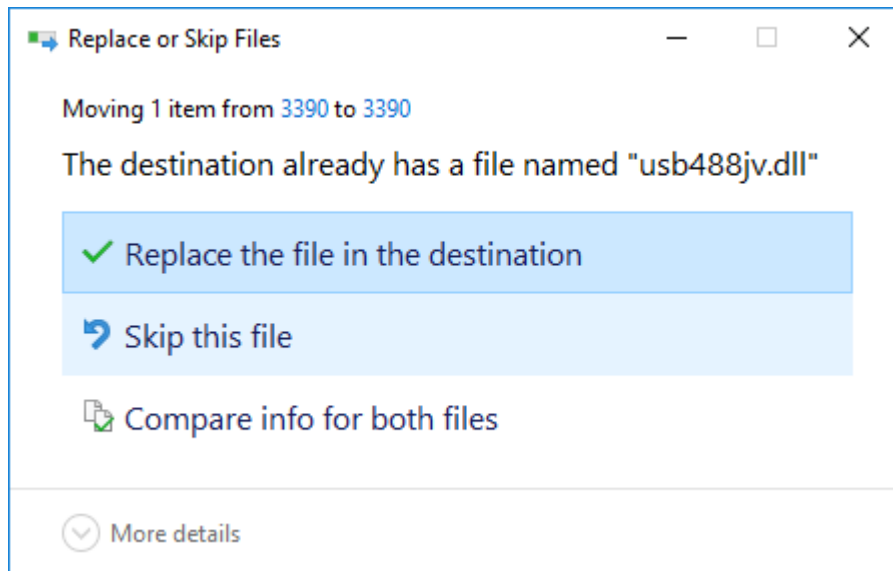


Figure 3 Replacement confirmation dialog

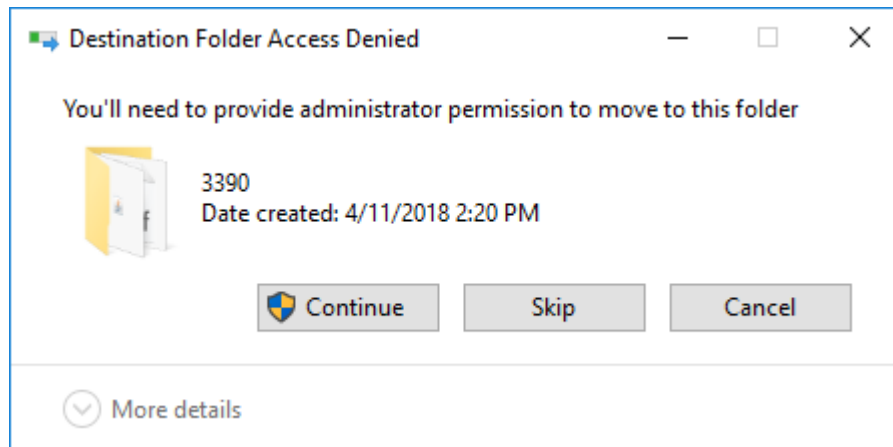


Figure 4 Administrator permission dialog

3. The file replacement procedure is complete. Launch the application software to begin using it.

Supplementary notes: How to verify your Windows version number

- 1. Press the [Windows] and [R] keys at the same time to open the “Run” dialog.
- 2. Enter “winver”.
- 3. A dialog window displaying the version number will appear.